



What Followers Expect from Leaders: How to Meet People's Expectations and Build Credibility (J-B Leadership Challenge: Kouzes/Posner)

James M. Kouzes, Barry Z. Posner

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Provides concrete examples and specific guidance on how to become a more effective leader in a unique format featuring stimulating interviews with successful business leaders, a "drop-in" conversation with executives participating in a leadership training session, and thought-provoking questions posed directly to the listener.

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